

the receivers in response to the interpersonal message; and

a message management unit enabling display of, in a mutually associated manner, the interpersonal message relating to the business activity and the receiver state list, where the display is enabled on each of the terminal apparatuses belonging to a sender and the plurality of the receivers of the interpersonal message relating to the business activity.

2. (AS THREE TIMES AMENDED) The message processing apparatus according to claim 1, wherein,

the sender comprises a manager managing the business activity, the receivers comprise respective staff, the interpersonal message is a message inquiring about progress of the staff concerning the business activity, and the manager receives the response messages from the staff, where the responses include completion information indicating whether the business activity has been completed, and wherein

the preparation unit prepares the receiver state list containing, in the mutually associated manner, the names of the plurality of receivers and the states of each of the respective receivers to indicate, based on completion information in the responses, whether the business activity has been completed.

3. (AS THREE TIMES AMENDED) The message processing apparatus according to claim 2, wherein:

the preparation unit prepares information representing a ratio of receivers having completed the business activity based on the completion information, which indicates respective completion states of the business activity of the receivers of the interpersonal message relating to the business activity, and prepares a message list containing, in a mutually associated manner, the information presenting the ratio of the receivers having completed the business activity and also containing a title of the interpersonal message relating to the business activities; and

the message management unit enables display of the message list and the receiver state list in the mutually associated manner on each of the terminal apparatuses belonging to the sender and the plurality of receivers of the interpersonal message relating to the business activity.

4. (AS THREE TIMES AMENDED) The message processing apparatus according

to claim 1, further comprising

1. a message preparation unit preparing the interpersonal message to be sent to the receivers by providing the interpersonal message with a confirmation button to be used by each of the receivers to inform the sender whether the assigned business activity has been completed, and

when the confirmation button is activated by one of the receivers, setting the information contained in the receiver state list to indicate that the activating receiver has completed the business activity.

2. 6. (AS THREE TIMES AMENDED) The message processing apparatus according to claim 5, further comprising:

an amendment unit amending the contents of a transmitted interpersonal message stored in the storage unit; and

a recovery unit recovering all the receivers' open information indicating an open state to a not-opened state when the interpersonal message is amended by the amending unit.

3. 13. (AS THREE TIMES AMENDED) The message processing apparatus according to claim 1, further comprising:

an open ratio obtaining unit obtaining an open ratio associated with the interpersonal message relating to the business activity, based on the individual states of the respective receivers, wherein

the message management unit enables display of a message list presenting the open ratio in association with a title of the interpersonal message relating to the business activity, where the display is enabled on each of the terminal apparatuses belonging to the sender and the plurality of receivers.

4. 14. (AS THREE TIMES AMENDED) The message processing apparatus according to claim 2, further comprising:

a completion ratio obtaining unit obtaining a completion ratio based on the completion information indicating the individual states of the respective receivers on the assigned business activity, wherein

the message management unit enables display of a message list presenting the open

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ratio in association with a title of the interpersonal message relating to the business activity, where the display is enabled on each of the terminal apparatuses belonging to the sender and the plurality of the receivers.

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16. (AS THREE TIMES AMENDED) A message processing apparatus for processing a plurality of interpersonal messages transmitted from a plurality of terminal apparatuses, the message processing apparatus comprising:

a preparation unit preparing a receiver state list containing names of a plurality of receivers each having received an interpersonal message addressed to the receivers, where the interpersonal message relates to a business activity, and where each name is associated with a piece of information indicating a state of the respective receiver, each piece of information being based on a response by each of the receivers of the interpersonal message; and

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a message management unit enabling display of the interpersonal message in mutual association with the receiver state list, where the displaying is enabled on a terminal apparatus belonging to a sender and is enabled on the terminal apparatuses of the plurality of receivers of the interpersonal message relating to the business activity .

17. (AS THREE TIMES AMENDED) A message management method for managing a plurality of interpersonal messages transmitted from a plurality of terminal apparatuses, the message management method comprising:

preparing a receiver state list containing names of a plurality of receivers, each receiver having received an interpersonal message relating to a business activity, the receiver state list also containing individual states of each of the respective receivers, each individual state being mutually associated with the name of a corresponding receiver, where each individual state of each receiver indicates a status of that receiver's activity regarding the business activity, and where the indicating is based on responses received from the receivers in response to the interpersonal message; and

enabling display of, in a mutually associated manner, the interpersonal message relating to the business activity and the receiver state list, where the display is enabled on each of the terminal apparatuses belonging to a sender and the plurality of the receivers of the interpersonal message relating to the business activity.

18. (AS THREE TIMES AMENDED) A message management method for use by a server apparatus connected via a network to a plurality of terminal apparatuses, comprising:

preparing a receiver state list containing names of a plurality of receivers each having received an interpersonal message addressed to the receivers, where the interpersonal message relates to a business activity, where each name is mutually associated with a state of its respective receiver, and where each such state is based on a response to the interpersonal message from the state's receiver; and

enabling display of the interpersonal message in association with the receiver state list, where the displaying is enabled on each of the terminal apparatuses belonging to a sender of and the terminal apparatuses of the plurality of receivers of the interpersonal message relating to the business activities.

21. (AS THREE TIMES AMENDED) The message management method according to claim 18, wherein

when a manager managing the business activity sends the interpersonal message to respective staff inquiring about progress states concerning the business activity, and receives response messages from the plurality of receivers of the interpersonal message inquiring about respective progress states concerning the assigned business activities, preparing the receiver state list containing, in the mutually associated manner, the names of the plurality of receivers and pieces of completion information based upon which the states of the respective receivers indicate whether the receivers have individually completed the business activity.

22. (AS THREE TIMES AMENDED) The message management method according to claim 18, comprising:

preparing information presenting the ratio of the receivers having completed the assigned business activities based on the completion information indicating the completion states of the business activities respectively assigned to the plurality of receivers of the interpersonal message relating to the business activities, and preparing a message list containing, in a mutually associated manner, the information presenting the ratio of the receivers having completed the assigned business activities and a title of the interpersonal message relating to the business activities, and

enabling display of the message list in mutual association with the receiver state list, where the display is enabled on each of the terminal apparatuses belonging to the sender and

the plurality of receivers of the interpersonal message relating to the business activities.

23. (AS THREE TIMES AMENDED) A computer readable storage medium storing a program, the program comprising:

preparing a receiver state list containing names of a plurality of receivers, each receiver having received an interpersonal message relating to a business activity, the receiver state list also containing individual states of each of the respective receivers, each individual state being mutually associated with the name of a corresponding receiver, where each individual state of each receiver indicates a status of that receiver's activity regarding the business activity, and where the indicating is based on responses received from the receivers in response to the interpersonal message; and

enabling display of, in a mutually associated manner, the interpersonal message relating to the business activity and the receiver state list, where the display is enabled on each of the terminal apparatuses belonging to a sender and the plurality of the receivers of the interpersonal message relating to the business activity.

24. (AS THREE TIMES AMENDED) The computer readable storage medium storing the program according to claim 23, wherein, the program enables display of the receiver state list which includes names of the receivers of the interpersonal message and completion information indicating whether the receivers of the interpersonal messages have viewed the interpersonal messages or completed business activities related to the contents of the interpersonal] messages, on the terminal apparatus.

25. (AS THREE TIMES AMENDED) The computer readable storage medium storing the program according to claim 23, wherein,

when a manager managing the business activity sends the interpersonal message to respective staff inquiring about progress states concerning the business activity, and receives response messages from the plurality of receivers of the interpersonal message inquiring about respective progress states concerning the assigned business activities, preparing the receiver state list containing the names of the plurality of receivers in mutual association with the states of the respective receivers based on the responses indicating whether the receivers have individually completed the business activity.

26. (AS THREE TIMES AMENDED) The computer readable storage medium storing a program according to claim 23, comprising:

preparing information presenting the ratio of the receivers having completed the assigned business activities based on the completion information indicating the completion states of the business activities respectively assigned to the plurality of receivers of the interpersonal message relating to the business activities, and preparing a message list containing, in a mutually associated manner, the information presenting the ratio of the receivers having completed the assigned business activities and a title of the interpersonal message relating to the business activities, and

enabling display of the message list in mutual association with the receiver state list, where the display is enabled on each of the terminal apparatuses belonging to the sender and the plurality of receivers of the interpersonal message relating to the business activities.

27. (AS THREE TIMES AMENDED) The computer readable storage medium storing a program according to claim 23, wherein the program further comprises:

recovering open information for all the receivers of the interpersonal message indicating an open state to a not-opened state when a content of the transmitted interpersonal message is amended by a sender, wherein

the receiver state list includes open information indicating whether the receivers have opened the interpersonal message.

28. (NEW) A method of providing e-mail information, comprising:

based on interactive input generated by recipients of an e-mail message when viewing the e-mail message, storing states of the recipients, where a stored state indicates a degree to which a recipient has completed an activity discussed in the e-mail message received by the recipients, and where the interactive input is inputted using interactive content displayed with the e-mail message; and

allowing the recipients of the e-mail message to view a list of the stored states of the recipients of the e-mail message.

29. (NEW) A method according to claim 29, wherein the state of activity reflects a recipient's determination that the recipient has completed the activity.